

Apprenticeship Standard for Hair Professional

Occupation, Course Content & Duration:

The Hair Professional apprenticeship is designed to equip learners with the knowledge and technical ability to become professional stylists.

Key competencies will include being able to shampoo and condition hair, cut hair using a range of techniques, style and finish hair to create variety of looks, and colour and lighten hair for ladies and men. Hairdressers and barbers must be able to work with all hair types ranging from straight hair to very curly, wiry hair. They also need to be able to carry out consultations with clients, demonstrate the professionalism, values, behaviours, communication skills and safe working practices associated with their role and be able to work without supervision to a high level of precision, with exceptional client care skills.



Entry Requirements:

If you have not attained at least a Level 1 in English and maths Heart of England Training will support you with achieving these qualifications either as Functional Skills (GCSE options also available) examinations and will aim to get you working towards achieving a Level 2 qualification. All exams, including End Point Assessment (EPA) will be held at your nearest Heart of England Training Centre.

Core Skills and Knowledge Examples:

Professionalism & Values

Professionalism & passion for industry, Commitment to quality, Observe professional ethics, Meet organisational & industry standards, Positive attitude & team working, Time management principles, Importance of continuing professional development, Equality & Diversity.

Behaviours & Communication

Greeting clients, Choosing appropriate communication method, Adapting style to suit client, Respond promptly, Establish expectations, Explain clearly, Undertake other salon duties including reception, Sale of Goods & Data Protection Act, Providing recommendations.

Safe Working Practices

Maintain safe, effective & hygienic working methods; Adhere to instructions for the safe use of equipment & products, Meet legal requirements, Maintain client privacy, modesty & comfort; Minimise risks, Environmental & Sustainable working practices.

Consultation

Creatively assess client requirements, Examine hair, skin & scalp, facial characteristics, skin tone, lifestyle & suitability; Conduct visual checks and necessary tests, Advise on services, products, maintenance and management, Identify suspected infections or infestations, Growth cycle of hair, legal responsibilities, Salon pricing structure.



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Mandatory Units for Hairdressing, Skills and Knowledge Examples:

Shampoo, Condition & Treat the Hair and Scalp

Use products, tools and massage techniques and understand how shampoos and conditioning products affect the hair and scalp, when and how to use different massage techniques, and the various effects of conditioning treatments.

Cut Hair

Use a range of cutting techniques including one length, fringe cutting, precision cutting techniques, scissor over comb, texturing, layering techniques, graduation and clipper work, understand the different effects achieved and understand growth patterns, angles and weight distribution.

Style & Finish Hair

Use a range of tools and techniques to create a look including blow drying, hair up, finger drying, plaiting & twisting and understanding different styling products and equipment to finish hair.

Colour and Lighten Hair

Complete a range of woven highlights. Full head application and basic colour change using temporary, semi-permanent, & permanent colour. Understand the principles of colour selection and natural pigments, when to use lighteners and toners.

Perming Hair

Use a range of products and techniques including sectioning and winding and understand the effects of perms and neutralisers on the hair structure.



Gateway:

After completing the on-programme assessments and achieving a Level 1 minimum in maths and English, learners will then be ready to enter the Gateway Stage to prepare for the End Point Assessment (EPA). The minimum duration of learners being on programme before entering the Gateway is 12 months

EPA:

The EPA will consist of a Formal Observation of Practical Assessment, and Oral Questioning, the EPA will last a maximum of 6 hours (excluding breaks) you will then receive your final grading from City & Guild's End Point Assessor.

Successful Completion and Progression:

Once you have successfully passed the EPA you will have achieved a [Level 2 Diploma for Hair Professionals](#) and will be eligible for State Registration with the Hair Council. You can then progress onto either a Level 3 Hair Professional, Level 2 Customer Service or Team Leading qualification.

20% Off The Job Training:

Heart of England Training will support you in realising 20% off the job training, either on day release at our centres or in your workplace, offering a total qualification hours of 396 with the option of added value complementary day courses to suit the needs of your salon.

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